

Friends and Family Test – November 2016

Hand Written Cards

OPTIONS	TOTAL
Extremely Likely	12
Likely	0
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	0
Don't Know	0

Text Messages

OPTIONS	TOTAL
Extremely Likely	43
Likely	8
Neither Likely or Unlikely	0
Unlikely	2
Extremely Unlikely	0
Don't Know	0

Comments

Dr Duru and his staff are excellent
My practice really cares
A*
Always get appointment when needed
Helpful caring people
Very happy at my practice

Caring staff wonderful service
Will always go the extra mile
A very professional practice
Kind and considerate
5 *****
From receptionist to doctor excellent